



Ovid® Discovery AI

Search Smarter. Discover Faster. Improve Outcomes.

Ovid Discovery AI Assistant tools FAQ

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1. Introduction:

We're thrilled to announce a major upgrade to ODS AI capabilities. The new AI Assistant is here, with powerful features that streamline research, synthesize key insights, and accelerate resource analysis. With the new AI Assistant button, users can:

- Generate a best match summary of top search results
- Select any set of specific publications for summarization
- View key publication details and study-level metrics for selected results
- Delve deeper into main concepts within the literature

The screenshot displays the Ovid Discovery AI Assistant interface. At the top, it shows 'About 28,000 results' and a 'Translate all' button. A blue 'AI Assistant' button with a star icon is in the top right. Below the search results, two articles are visible. The first article, titled 'Falls Prevention Using AI and Remote Surveillance in Nursing Homes' by Jain S., Burke C. (Journal of the American Medical Directors Ass..., Jun-2024), includes a 'Read more' link and a 'Translate' button. The second article, titled 'Snapshot of Fall Prevention in Patients Referred to a Neurorehabilitation Unit: A Feasibility Study on the Use of an Airbag Device' by Comini L., Olivares A., Marchina L., Suruniuc A. (Sensors (Basel, Switzerland), Sep-2024), also includes a 'Read more' link and a 'Translate' button. On the right side, a sidebar menu is open, showing options: 'Best Match Summary', 'Key Metrics', 'Essential Insights', and 'Concept Discovery'. The bottom of the interface shows a row of icons for 'Altmetric', 'Check for full text', 'View similar articles', 'Ovid Synthesis', 'Embase', and 'More...'. Below these icons are numerical values: '1', '4', '0', '2', '0', 'SJR', '1.43', and 'Q1'.



2. ODS AI Quality Assurance (QA) and outcome validation process:

To ensure relevant and high-quality responses, we implement a Retrieval-Augmented Generation (RAG) approach. This allows us to feed the model trusted, indexed content — and instruct it to generate outputs (e.g., search results, summaries, or extraction of key metrics) based on that content only. This ensures that responses are grounded in authoritative, high-quality sources from our index only.

We have also been performing extensive Q&A testing for months by our content, technical and product teams prior to the release and refined the tool development to improve accuracy based on testing feedback. The solution also includes an internal audit mechanism that logs all responses generated by the system. Users can provide real-time feedback through thumbs up/down buttons in the interface, helping us continuously monitor and improve the quality of responses.

Our customers and users' experience with OvidDiscovery AI features matters to us. So we're always looking to improve and meet our customers' highest expectations; please encourage customers to provide their feedback and comments about how to improve OvidDiscovery.

3. Product Features:

Best Match Summary

With one click, you can generate a summary producing key findings from the top search results retrieved for the query, each linked back to its source and the corresponding citation; and, via OvidDiscovery Link Resolver, to the full text and PDF when available.

🔗 AI Summary of top results

Over the past five decades, falls in older adults have transitioned from being viewed as inevitable to largely preventable through evidence-based interventions. Robust meta-analyses and systematic reviews demonstrate that **moderate to high intensity balance and strength exercises** provide a significant reduction in both rate and risk of falls among community-dwelling and high-risk older adults, with additional benefits from multifactorial approaches tailored to individual risk factors ^{[1], [5], [7]}. Other effective single interventions include **cataract surgery, multicomponent podiatry care, environmental modifications, and expedited cardiac pacing for selected patients** ^{[1], [5]}.

In care facilities such as nursing homes and hospitals, **multifactorial interventions**—including exercise, staff education, and systematic risk assessments—are strongly recommended, though the practical implementation is challenged by resource limitations and a need for tools tailored to the long-term care context ^{[4], [7]}. Clinical guidelines recommend against uniform use of specific fall risk assessment tools, highlighting the need for more research and contextual adaptation ^[7].

Technological advances, including **wearable sensors, mobile applications, video monitoring, exergames, and predictive analytics using EHRs**, show promise in enhancing fall risk prediction and personalized interventions, with evidence for improved accuracy and scalability in community and care settings ^{[2], [3], [6], [9], [10]}. However, further empirical validation is required, especially in real-world nursing home settings and for frail patients with dementia, where comprehensive, interdisciplinary, patient-centered approaches appear most effective ^{[4], [8]}.

Integrated, multifactorial strategies, supported by digital technologies and targeted clinical judgment, currently offer the best outcomes in fall prevention for older adults ^{[1], [3], [5], [7], [10]}.



This is an AI-generated summary. It may contain inaccuracies.

Close



Key Metrics

Key publication details and study metrics are extracted from selected results and placed in easy-to-read tables so you can quickly view and compare study methods, populations, outcomes, systematic review details, and more.

Analyzing 10 articles for: recent advancements in fall prevention techniques for elderly patients review

Key Metrics

Publication metrics

Article	Method	Journal SJR	Peer Reviewed	Publication Date	Cited By
[1]	Review	0.75 Q2	Yes	February 2025	-
[2]	Review	5.35 Q1	Yes	April 2024	12
[3]	Systematic Review	1.43 Q1	Yes	November 2024	-
[4]	Empirical Study	0.76 Q1	Yes	September 2024	-
[5]	Review	0.88 Q2	Yes	October 2024	-
[6]	Empirical Study	1.07 Q1	Yes	January 2025	-
[7]	Systematic Review	1.12 Q1	Yes	January 2024	-
[8]	Empirical Study	0.91 Q1	Yes	February 2025	-
[9]	Review	1.43 Q1	Yes	June 2024	-
[10]	Review	1.48 Q1	Yes	January 2024	-

Study metrics

Article	Sample size	Population	Duration	Outcomes
[4]	17	Patients at risk of falling admitted to a neurorehabilitation unit	6th to 21st days of recovery, between September 2022 and April 2023	Feasibility and acceptance of protective belt; low acceptance and recruitment issues
[6]	362	hospitalized patients	-	VS system reduced accidental falls
[8]	-	patients over the age of 65 in a pilot unit at an academic health system	one-year period	reduction in falls

Systematic review

Article	Publications analyzed	Meta analysis	Outcomes	Study types included	Total sample size
[3]	13	Yes	SHTs reduce fall incidence; no effect on fear of falling; hospitalization effect inconclusive	controlled trials	1941 participants
[7]	8	-	SIIR reduces falls; need sustained family engagement	-	-

Essential Insights Concept Discovery

Fall Risk Assessment and Prevention Strategies in Nursing Homes: A Narrative Review.
Healthcare (Basel, Switzerland) , Feb-2025
[Read more](#)

Risk Assessment and Prevention of Falls in Older Community-Dwelling Adults: A Review.
JAMA , Apr-2024
[Read more](#)

Effectiveness Evaluation of Smart Home Technology in Preventing and Detecting Falls in Community and Residential Care Settings for Older Adults: A Systematic Review and Meta-Analysis.
Journal of the American Medical Association , Nov-2024
[Read more](#)

Snapshot of Fall Prevention in Patients Referred to a Neurorehabilitation Unit: A Feasibility Study on the Use of an Airbag Device.
Sensors (Basel, Switzerland) , Sep-2024
[Read more](#)

Person-focused interventions for fall risk assessment, fall prevention and fall injury prevention in long-term care facilities: a scoping review.
Injury prevention : journal of the ... , Oct-2024
[Read more](#)

Prevention of falls in hospitalized patients-evaluation of the effectiveness of a monitoring system (Verso Vision) developed with artificial intelligence.
Frontiers in digital health , 2025
[Read more](#)

A Systematic Review of Falls Risk of Frail Patients with Dementia in Hospital: Progress, Challenges, and Recommendations.
Clinical interventions in aging , 2024
[Read more](#)

Nursing-Led targeted strategies for preventing falls in older adults.
Geriatric nursing (New York, N.Y.) , Feb-2025
[Read more](#)

Essential Insights

Users can also generate a summary synthesizing key findings from any set of selected publications, each linked back to its source; insight *focuses on user's preselected records*.

Analyzing 10 articles for: recent advancements in fall prevention techniques for elderly patients review

Essential Insights

- Exercise programs focusing on strength and balance training are consistently associated with significant reductions in fall rates among older adults in both community and long-term care settings, including high-intensity functional and tailored exercise regimens [2], [5].
- Multifactorial interventions—combinations of clinical assessment, targeted risk factor modification, exercise, and environmental modifications—produce significant reductions in fall rates in high-risk older adults [2], [5].
- Person-focused interventions, including individually designed exercise programs and tailored multifactorial strategies, effectively decrease both the incidence of falls and fear of falling in long-term care facilities [5].
- Smart home technologies, such as sensor-based monitoring systems, are emerging as effective tools for detecting and preventing falls in both community and residential care settings, with meta-analyses showing meaningful reductions in fall incidence among older adults adopting these technologies [3].
- Artificial intelligence-based surveillance systems and remote video monitoring are promising approaches for fall detection and prevention in nursing homes and hospitals, indicating potential for significant reduction in fall incidence, though further validation in real-world long-term care settings is still needed [3], [6], [9].
- Widely used fall risk assessment tools such as the Morse Fall Scale are not sufficiently tailored to the unique needs of long-term care residents, highlighting a need for assessments that better reflect LTC facility characteristics and operational constraints [1].
- Innovations utilizing electronic health records, wearable devices, and sensor-based monitoring are being explored for fall risk prediction in LTC populations, but broad clinical adoption is limited by insufficient empirical validation in real-world environments [1], [3], [9].
- Staff education, nurse-led targeted strategies, and organizational initiatives support the implementation of preventive measures, and their incorporation is linked to reductions in fall rates, especially when integrated with evidence-based frameworks [1], [9].
- Acceptance and usability of wearable protective devices (e.g., smart belts or airbags) remain a considerable challenge, with low uptake among elderly patients due to discomfort and difficulty in use, limiting their real-world impact on fall injury prevention [4].
- Cognitive impairment, frailty, and individualized care requirements necessitate patient-centered approaches; interventions that emphasize interdisciplinary communication and systematic involvement of caregivers or family members show promise but require strategies to ensure sustained engagement [7].

Concept Discovery



Concept Discovery

Explore additional search queries that are recommended based on main concepts extracted from your selected publications.

Analyzing 10 articles for: recent advancements in fall prevention techniques for elderly patients review

✦ Concept Discovery

Listed are key concepts extracted from the analyzed articles, along with suggested queries to help you explore further.

Digital and Technological Solutions for Fall Prevention ^{[1], [3], [6], [9], [10]}:

- Smart home technology for fall detection and prevention in older adults
- Wearable devices and AI for fall risk management in care settings
- Remote surveillance systems in nursing homes for fall prevention

Person-Focused and Multifactorial Interventions ^{[2], [4], [5], [7]}:

- Multifactorial interventions for fall risk reduction in older adults
- Exercise and person-focused programs in long-term care facilities
- Nursing-led and interdisciplinary fall prevention programs

Assessment Tools and Predictive Methods ^{[1], [3], [5], [8], [10]}:

- Fall risk assessment tools in nursing homes and long-term care
- Electronic health records and data-driven fall risk prediction
- Cognitive function assessment for fall prediction in older adults

Implementation Challenges and Feasibility ^{[1], [4], [10]}:

- Barriers to implementation of fall prevention technology
- Acceptance and adherence to wearable fall-prevention devices
- Feasibility of real-world fall prevention in nursing homes

Special Populations and Risk Factors ^{[2], [7], [10]}:

- Fall prevention for frail older adults with dementia
- Risk factors for falls in long-term and hospital care

📄 📌 📧 🔄

What is ODS AI searching on:

- One Index
- Only Quality Sources
- Selection from Trusted Providers.
- Strict Criteria for CrossRef and Medline: we include only journals with an SJR rating
- Exclude Retracted Articles
- Resources searched by ODS AI:
 - Databases:
 - MEDLINE - only those with an SJR ranking
 - CrossRef - only those with an SJR ranking
 - ScienceDirect Complete
 - Publications:

ACM	ACS	APA PsycARTICLES	ASTM
BMJ	Brill	IEEE	IOP
LWW	MITPress	NEJM	OUP
SAGE	Springer	Taylor & Francis	Wiley
JSTOR			

**Publication date after 2014-01-01*



Data Protection Regulation:

There is no users' data stored nor reused or learnt from whatsoever, ODS AI doesn't utilize in any way the users' behavior.

- ODS AI uses Microsoft Azure Open AI:

<https://learn.microsoft.com/en-us/legal/cognitive-services/openai/data-privacy?tabs=azure-portal>

- Your prompts (inputs) and completions (outputs), your embeddings, and your training data:
 - are NOT available to other customers.
 - are NOT available to OpenAI.
 - are NOT used to improve OpenAI models.
 - are NOT used to train, retrain, or improve Azure OpenAI Service foundation models.
 - are NOT used to improve any Microsoft or 3rd party products or services without your permission or instruction.
- Your fine-tuned Azure OpenAI models are available exclusively for your use.

The Azure OpenAI Service is operated by Microsoft as an Azure service; Microsoft hosts the OpenAI models in Microsoft's Azure environment and the Service does NOT interact with any services operated by OpenAI (e.g. ChatGPT, or the OpenAI API).

OvidDiscovery is a cloud-hosted application for content and information discovery and delivery. The OvidDiscovery service facilitates organizational users' discoverability of content, through both searching, browsing, and alerting, and the delivery and access to the content, based on organizational proprietary, licensed and OpenAccess content, and on pre-built workflows.

Built on AWS

- OvidDiscovery uses Amazon Web Services' (AWS) Infrastructure as a Service and many other AWS services to deliver a reliable, globally available service.
- OvidDiscovery is hosted entirely in AWS data centers and uses many of its services. This allows us to focus on the quality of the product while taking advantage of the state of the art capabilities, protection, and industry certifications available from the AWS platform.
- ODS Servers are hosted in the US and the Republic of Ireland (EU).

Availability

- To protect data in the case of hardware or service failures, OvidDiscovery mission critical infrastructure is situated in two different Availability Zones (AZ) which are hundreds of miles apart and assure redundancy. This means that when one AZ is hit by a major outage or disaster, we will automatically serve traffic only from our other AZ.

Backups

- OvidDiscovery servers are snapshotted once per day, which allows us to recreate a server within minutes. In addition, our database servers take fine-grained point-in-time backups.

Security

- Our servers and services are inaccessible from the internet, even our web servers are behind an AWS managed load balancer and AWS firewalls. In addition we guard our systems with a Web Application Firewall and Machine Learning based anomaly detection services. We log everything security related.

Encryption

- All data is encrypted both in transit and at rest.

Penetration Tests

- A third party is performing weekly penetration tests



Employee Access

- We adhere to the Principle of Least Privilege, meaning only those employees that underwent security training, and have a true need to access, will get only access to the systems relevant to the needs.

Competitors scenario:

Ovid Discovery leverages the latest OpenAI LLM models, including OpenAI GPT-4o and OpenAI GPT-o3-mini, which offer advanced reasoning capabilities.

The comparison of ODS AI and other Health Information AI platforms is that ODS AI is fully based and fed from a comprehensive, high quality and curated STM index, peer reviewed sources, it will not take into account not-contrasted resources, so the information would be far more reliable and it would avoid fake or problematic information (super critical when it comes into medical/health answers...).

Google Scholar and other publicly available AI platforms lack the same curation process, which can result in the output based on unreliable content, including fake articles (such as articles generated by LLMs), retracted publications, and articles from predatory or unreliable journals.

In addition, Ovid Discovery AI goes beyond providing answers and summaries. It features search capabilities and results ranking algorithm enhanced by natural language processing, significantly improving search precision. Resources from all leading publishers within the ODS index have been converted into numerical parameters (vectors) that represent their meaning. When a user enters a search query, the query is also transformed into vectors, enabling natural language searches across Ovid index. Ovid Discovery AI search engine will retrieve the most relevant results, which not only include the correct keywords (or their synonyms) but whose research focus aligns with the context, intent, and meaning behind the query. This saves significant time for researchers by quickly pinpointing the best results from across their library's holdings and other credible sources. Ovid Discovery AI also offers additional features that streamline research workflows, including smart biomedical filters, search suggestions, and continuously evolving AI features that accelerate resource analysis and generate insights.

It is also important to consider that Ovid Discovery is a robust research platform offering more than just AI-driven tools. It includes advanced filtering options, thesaurus implementation, built-in link resolver, customized library/research portal, personalization features with ability to tailor the experience based on user profile, and more. As a comprehensive toolbox for medical and academic research, Ovid Discovery was designed with libraries and researchers in mind and is enhanced with focused AI capabilities to support research workflows. Unlike some freely available tools used by the general public, it is not just an AI-based platform for answering questions—it is a complete, powerful research solution for searching, analyzing and accessing trusted resources in a clinical, research and academic settings.

Other important benefits of ODS compared to these external products:

- ODS AI fully integrated within the library and the library's resources,
- ODS AI is part of Ovid Discovery, combining the platform's robust research features with advanced AI capabilities.
- ODS AI searches curated resources from all leading content providers, using semantic search to deliver precise results that capture the intent and meaning behind the search.
- Providing from ODS AI results direct access to full text via LinkResolver.



- ODS AI as one-stop-shop centralized point of access to all licensed and open access resources, instead of having users jumping across different platforms.
- ODS can also combine the customer's local resources (institutional repositories content, organizational information assets, etc.) for a single search across external and internal resources
- ODS features a content management system that enables libraries to boost their web presence, highlight resources and streamline workflows—all while incorporating their unique branding and style
- ODS seamlessly integrates with the organization's IT infrastructure and library systems, including the organizational SSO system, library management system, document delivery platforms and other library tools, enhancing resource access and user experience
- Ovid Training and Support 24x7, high quality service and support assistance and advanced implementation and consultants' team
- Advance customization and personalization expert consultants' support.
- Ovid Discovery is backed up by Wolters Kluwer, if users have doubts, concerns, results are not what is expected, the system fails in the worst moment, etc... who would you contact for those "Free" platforms? can a professional health system or institution rely on such unstable, unknown resource...?

Statistics:

- All ODS AI traffic and activity can be monitored by Customers via ODS Statistics module

The screenshot shows the ODS Statistics module interface. It includes a sidebar with navigation options like 'Discover', 'Library eResources', 'Resolver', and 'Visitors'. The main content area displays a table titled 'Discover > Ovid AI' for the period 'Tuesday, May 20, 2025 - Friday, June 20, 2025'. The table lists AI features and their usage statistics.

	Total Views	Unique Views
	197	111
1. AI Search	137 (69.54%)	73 (65.77%)
2. AI Summarize	45 (22.84%)	28 (25.23%)
3. Key Metrics	7 (3.55%)	4 (3.60%)
4. Essential Insights	5 (2.54%)	3 (2.70%)
5. Concept Discovery	3 (1.52%)	3 (2.70%)

Translations:

- All ODS AI features outcome and results, including Summary, Essential Insights, Key Metrics and Main Concepts, would be displayed in the language the user has ODS interface configured.

The screenshot shows a German translation of the ODS AI Summary feature. It includes a title 'KI-Zusammenfassung der Top-Ergebnisse' and a detailed text summary of the results. The text is in German and discusses the benefits of lifestyle interventions for diabetes prevention and management.

KI-Zusammenfassung der Top-Ergebnisse

Ein konsistentes Bild aus aktuellen Studien zeigt, dass bei Diabetikern die Prävention bzw. Verzögerung kardiovaskulärer Erkrankungen eng mit Lebensstilinterventionen verknüpft ist. Gewichtsreduktion, gezielte körperliche Aktivität (mindestens 150 Minuten/Woche), und diätetische Anpassungen (vermehrt Ballaststoffe, reduzierte gesättigte Fette, begrenzte Kohlenhydrate) senken signifikant das Diabetesrisiko und begünstigen die Remission, Insulinsensitivität, Lipidprofile und Blutdruck^{[2][3][4][7][8][9]}. Besonders effektiv erwiesen sich Programme, die 7–15% Gewichtsverlust anstreben – hierdurch reduzierte sich die Diabetesinzidenz nachhaltig, teils über 10 Jahre hinaus^{[2][3][4]}.

Screening-Risikomodelle, einschließlich einfacher Laborparameter wie Nüchternblutglukose und Insulinresistenz (HOMA-IR), erlauben eine Identifikation von Hochrisikopatienten und zielgerichtete Interventionen, teilweise unterstützt durch digitale Tools^{[7][9]}. Lebensstiländerungen führten in prädiabetischen Gruppen zu einer relativen Risikoreduktion ≥46%^{[2][3][7][9]}. Pharmakologische Optionen (vor allem Metformin und GLP-1-Agonisten) sollten nur bei Versagen nichtmedikamentöser Maßnahmen in Erwägung gezogen werden^{[6][10]}.

Eine enge Zusammenarbeit von Diabetologen, Kardiologen und Hausärzten wird empfohlen, um die Implementierung evidenzbasierter Präventionsstrategien und individuelle Therapieentscheidungen abzustimmen^[5].

Schließen

Dies ist eine von KI generierte Zusammenfassung. Sie kann Ungenauigkeiten enthalten.



- Results can be translated automatically from the ODS results panel; including title and abstract.

Wie kann man Herzerkrankungen bei Diabetikern vorbeugen oder verzögern? Artikel
Taan G. - Diabetes and Metabolism , Sep-2016

BESCHREIBUNG

Ein enger Zusammenhang zwischen **Diabetes** und Herzerkrankungen ist inzwischen gut belegt. Studien zeigten einen zwei- bis dreifachen Anstieg der Inzidenz von Herzerkrankungen bei Patienten mit **Diabetes** im Vergleich zu Patienten ohne **Diabetes**, die in der Framingham Heart Study beobachtet wurden. Tatsächlich sind Herz-Kreislauf-Erkrankungen, die zu einem Herzinfarkt oder Schlaganfall führen, bei weitem die häufigste Todesursache bei Männern und Frauen mit **Diabetes**. Leider war die Verbesserung des Überlebens bei Patienten mit **Diabetes** weniger als halb so groß wie in der Allgemeinbevölkerung.

Es gibt Hinweise darauf, dass Patienten mit **Diabetes** ein erhöhtes Maß an geringgradigen Entzündungen ihrer arteriellen Auskleidung aufweisen, ein Prozess, der die Veränderungen der Blutgefäße einleitet, die zu Herzerkrankungen führen. Einige der neuen Tests zur Beurteilung dieser Entzündung werden derzeit evaluiert, darunter C-reaktives Protein und Homocystein.

Die gute Nachricht ist, dass es Schritte gibt, um Ihr Risiko für Herzerkrankungen zu verringern:

- Kontrollieren Sie Ihr Gewicht;
- sich regelmäßig körperlich zu betätigen;
- mit dem Rauchen aufzuhören;
- eine strenge Kontrolle über die Glukose zu behalten;
- senken Sie Ihr LDL-Cholesterin (den "schlechten" Typ);
- kontrollieren Sie Ihren Blutdruck;
- Erwägen Sie, Aspirin in Ihren Alltag zu integrieren.

"Hoher Blutzucker bei Erwachsenen mit **Diabetes** erhöht das Risiko für Herzinfarkt, Schlaganfall, Angina pectoris und koronare Herzkrankheit. 1. Menschen mit **Typ-2-Diabetes** haben auch hohe Raten an Bluthochdruck, Fettstoffwechselproblemen und Fettleibigkeit, die zu ihrem hohen Risiko für Herz-Kreislauf-Erkrankungen beitragen."

Der beste Weg, die Entwicklung von Herz-Kreislauf-Erkrankungen zu **verhindern** oder zu verzögern, besteht darin, **Diabetes selbst zu verhindern**.

Weniger lesen ^
Original ansehen

4. Pricing & Plans:

- ODS AI, including these new features are fully integrated in ODS.
- All new ODS customer would have AI features enabled by default.
- Product Codes don't change, maintaining the same product code for the corresponding ODS version: *Ovid Discovery Professional* (ODSC-SV-PRO) and *Standard* (ODSC-SV-SRV).
- Current ODS customers would be upgraded within the renewal process
- Quotes can be provided for current ODS customers who would like to upgrade to ODS AI.

5. Trials:

- Trials are fully available for customers to test ODS AI
- Trials should follow WK Customer Service standard process based on SOP
- Trials can be activated only for administrators, allowing the customer to test the tool without interfering in the end-users service.
- Trials usage can be monitored by Ovid Support teams.

6. Demos:

- Customers' demos and presentations could be provided via our Main Demo ODS account, where all these ODS AI features are fully implemented:
<https://wkh.ovidds.com/>
- ODS AI customers' PPT presentation example:
https://wolterskluwer-my.sharepoint.com/:p/p/mauro_castillo/EUBJP3wdc7hFpphMF_VIAhEBCCQNvooEmQLxEXQ9HOz3dg?e=FMzY94



Ovid® Discovery

by Wolters Kluwer

- ODS AI OvidGO! demo videos:
<https://tools.ovid.com/ovidgo/videos/watch.php?id=405>
<https://tools.ovid.com/ovidgo/videos/watch.php?id=347>

7. Support:

- Contact your Customer Success representative for assistance with ODS AI customers demo, implementations, personalization, training, etc...
- Ovid Discovery Online Help Resource:
<https://tools.ovid.com/communities/ods/user/english/>
- We have an Ovid Discovery Essentials Pathway videos in OvidGO!:
<https://tools.ovid.com/ovidgo/videos/odssearch.php>
- Suggestions, enquires or concerns please contact Mauro Castillo mauro.castillo@wolterskluwer.com

8. Marketing:

- Marketing is already working on the corresponding update for all our ODS AI marketing material and resources.

[ODS AI - factsheet - Jun25.pdf](#)

<https://www.wolterskluwer.com/en/solutions/ovid/ovid-discovery>

<https://www.wolterskluwer.com/en/expert-insights/equitable-access-to-research-ovid-discovery-ai>

<https://www.wolterskluwer.com/en-in/solutions/ovid/platforms-products/ovid-discovery>